

Gary Hodder

Cloud Hosting Manager, Technical Operations Lead

gary@hodder.cc

Creative, professional individual with many years of experience in all aspects of cloud hosting, technical support, customer success, project management and web site development. Strong written and interpersonal communication skills.

<https://hodder.cc/>

902-577-0508

I take great pride in my abilities to work in a team environment and make important decisions. Our decisions affect people. Nearly every decision we make will affect someone in one way or another. It's important to be aware of the influence our decisions will have, and understand what the "human cost and affect" will be. The decisions we make demonstrate our values.

I value my time management abilities that can give us more control over our work, reduce the possibility of burnout, help you complete work tasks and improve our ability to communicate in the office. All these factors helps everyone and allows you to feel better about your performance throughout the workday. I feel my problem solving can improve everyone's decision-making, teaches compromise, and reduces conflict as everyone work together rather than against each other.

Good communication is key to understanding others and being understood. It helps prevent confusion, saves time, and makes it easier to work with others. Clear communication also helps avoid arguments and solve problems calmly. When you communicate well, it builds trust and makes people feel included.

Work Experience

Senior Support

Easy On Net *Ontario, Canada*

Aug 1 2022 - Present · 2+ yrs

Metisentry was acquired by Easy On Net

Responsible for providing all aspects of the cloud hosting support for all customer accounts and over seeing support personel.

Cloud Hosting Manager

Metisentry LLC *Ohio, USA*

Sept 2008 - June 2022 · 14 yrs

Responsible for every aspects of cloud hosting, web site & infrastructure management and design.

Maintained Linux and Windows servers for organization-wide deployment for both dedicated and shared uses. Worked with customers to ensure systems worked properly and securely. Established architecture of the system, including databases, sites and scripts for specific applications and use cases. Applied creative and technical problem-solving skills to resolve issues or devise new solution.

Analytical minded with the ability to examine data, traffic and user information to ensure a high level of usability.

Created 100s of web sites in my lifetime.

Tech Support and Cloud Hosting

Pantek Inc. *Ohio, USA*

Jun 2004 - Sep 2008 · 4 yrs 4

Responsible for providing technical support and customer service by phone, chat, video conference, helpdesk and email. This Involved every aspects of cloud hosting, web site & infrastructure management and design.

Worked closely with other developers and customers to answer technical questions to resolve issues with server operation and performance. Supported users by assisting with installation and maintenance of applications. Helped debug applications so they work with properly and effectively. Migrated 1000s of web sites from one server to another.

Pantek merged with Metisentry.

Ecommerce Developer and IT

CybrHost *California, USA*

Jul 2000 - Jun 2004 · 4 yrs

Ecommerce and Hosting Support. Created over 200 ecommerce web sites.

Pantek acquired CybrHost.

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Education

Computer Science and Civil Engineering

1987 to 1991

CBU
Sydney, NS, Canada

Customer References

visit <https://text.hodder.cc/custr>

Broad Technical Skills

Windows	Namespace
Linux	Migrations
Cloud Hosting	CDNs
Physical Hosting	SEO
DNS	Social Media
Security	Firewalls
Spam	Backups
Antivirus	Networking
Email	Experience with
Documentation	many datacenters
Writing	

Some Software Skills

Windows	Cloudflare
Centos	Ice Warp
Debian	Smarter Mail
Ubuntu	CommuniGate Pro
Plesk	Barracuda
cPanel	MailCleaner
VMWare	Rackspace Cloud
Wordpress & many	WHMCS
other CMS's	All Admin and Office
Many Ecommerce	Software
platforms	

Employer References

To Whom It May Concern,

I am pleased to highly recommend Gary Hodder for any role in cloud hosting management or system administration. As a key member of our team, Gary has demonstrated an extraordinary depth of knowledge across the entire hosting business—often exceeding that of developers, system administrators, and other specialists in the field.

What sets Gary apart is his ability to bridge the gap between these roles, ensuring seamless communication and collaboration to drive customer success. His technical expertise, problem-solving skills, and dedication to delivering high-quality hosting solutions make him an invaluable asset to any organization.

Prior to Metisentry being acquired by Easy On Net, I had worked with Gary routinely for 6 years in my role as CEO, and was always impressed with his work ethic and commitment to results: I have no doubt that Gary will bring the same level of excellence and commitment to any future endeavor. Please feel free to contact me if you need any further information.

Sincerely,
Marling Engle
Former CEO, Metisentry
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